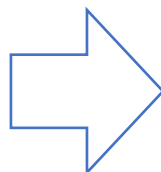


## Direct Seller & Consumer – Suggestions / Grievance Redressal Mechanism



Direct Seller / Consumer  
Suggestions / Grievance

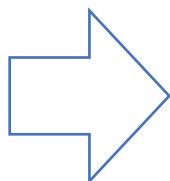


**Send An Email To**  
customercare@myyardlabs.com

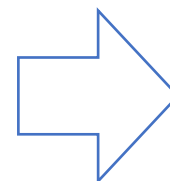
## Action By Yardlabs International Pvt Ltd



**Review & Acknowledge**  
**Raise A Ticket Number**  
**Reply To The Party**  
( Within 48 Working Hours )



**Act / Resolve**  
( Within 30 Days of Complaint )



**Communicate To The**  
**Direct Seller / Consumer**  
**& Close The Matter**

Grievance Redressal Officer : **Mr. Sayan Majumder**

Email : **customercare@myyardlabs.com**

Phone : **033-48106029**

**Yardlabs International Pvt Ltd**

Astra Tower, 4th Floor, ANO- 403, Plot no : 2C/1 Action Area 2C, New Town, Kolkata- 700161

**Customer care no:** 033-48106029

**Email:** customercare@myyardlabs.com

*\*Company Will Take Best Efforts To Resolve Any Complaints / Suggestions As Per The Time Limit Specified. Distributor / Customer Will Be Updated On Any Unforeseen Delays, If Any.*